12-21-01

PTO/SB/29 (8/98) (modified dPlease type a plus sign (+) inside this box Approved for use through 09/30/00. OMB 0651-0032 Patent and Trademark Office: U.S. DEPARTMENT/OF COMMERCE CONTINUED PROSECUTION APPLICATION (CPA) REQUEST TRANSMITTAL CHECK BOX, if applicable: Submit an original, and a duplicate for fee processing. DUPLICATE (Only for continuation or Divisional applications under 37 CFR 1.53(d)) Attorney Docket No. KANA.P0001C ADDRESS TO: RECEIVED First Named Inventor Gainey, et al. **Assistant Commissioner for Patents** DEC 2 6 2001 Examiner Name D. Le **Box CPA** Group / Art Unit 2177 EV052625188US Technology Center 2100 Washington, DC 20231 Express Mail Label No. ★ continuation or a c ☐ divisional application under 37 CFR 1.53(d), This is a request for a (continued prosecution application (CPA)) of prior application number 09/193,833, filed on 11/17/98, entitled Method and Apparatus for Performing Enterprise Email Management. **NOTES** FILING QUALIFICATIONS: The prior application identified above must be a nonprovisional application that is either: (1) complete as defined by 37 CFR §1.51(b), or (2) the national stage of an international application in compliance with 35 U.S.C. 371. A Notice will be placed on a patent issuing from a CPA, except for reissues and designs, to the effect that the patent issued on a CPA and is subject to the twenty-year patent term provisions of 35 U.S.C. §154(a)(2). Therefore, the prior application of a CPA may have been filed before, on or after June 8, 1995. C-I-P NOT PERMITTED: A continuation-in-part application cannot be filed as a CPA under 37 CFR §1.53(d), but must be filed under CFR 37 §1.53(b). EXPRESS ABANDONMENT OF PRIOR APPLICATION: The filing of this CPA is a request to expressly abandon the prior application as of the filing date of the request for a CPA. 37 CFR §1.53(b) must be used to file a continuation, divisional, or continuation-in-part of an application that is not to be abandoned. ACCESS TO PRIOR APPLICATION: The filing of this CPA will be construed to include a waiver of confidentiality by the applicant under 35 U.S.C. 122 to the extent that any member of the public who is entitled under the provisions of 37 CFR §1.14 to access to, copies of, or information concerning, the prior application may be given similar access to, copies of, or similar information concerning, the other application or applications in the file jacket. 35 U.S.C. 120 STATEMENT: In a CPA, no reference to the prior application is needed in the first sentence of the specification and none should be submitted. If a sentence referencing the prior application is submitted, it will not be entered. A request for a CPA is the specific reference required by 35 U.S.C. 120 and to every application assigned the application number identified in such request, 37 CFR §1.78(a).

1. 2.	Enter the unentered amendment previously filed on *  A preliminary amendment is enclosed.	under 37 CFR §1.116 in the prior	nonprovisional application.
3.	This application is filed by fewer than all the inventors  a. DELETE the following inventor(s) named in the pri		7 CFR §1.53(d)(4). 
4. 5.	b.  The inventor(s) to be deleted are set forth on a set   A new power of attorney or authorization of agent (PT   Information Disclosure Statement (IDS) is enclosed: a.  PTO-1449 b. Copies of IDS Citations		9193833 740.00 OP

CLAIMS	(1) FOR	(2) NUMBER FILED	(3) NUMBER EXTRA	(4) RATE	(5) CALCULATIONS
	TOTAL CLAIMS (37 CFR 1.16(c) or (j))	13 - 20 =	0	X \$18.00 =	0
	INDEPENDENT CLAIMS (37 CFR 1.16(b) or (i))	2-3 =	0	X \$84.00 =	0
	MULTIPLE DEPEND (if applicable) (37 CF		· -	+ \$0.00 =	0
	Extension for reply w			+ \$400.00 =	400
				BASIC FEE (37 CFR 1.16(a))	\$740.00
			Total of a	above Calculations =	\$1140
	Reduction by 50% for filing by small entity (Note 37 CFR 1.9, 1.27, 1.28).			\$	
	* Reissue claims in excess of 20 and over original patent.  ** Reissue independent claims over original patent.		TOTAL =	\$1140	

	* Reissue claims in excess of 20 and over original patent.  ** Reissue independent claims over original patent.	TOTAL =	\$1140
□s	Small entity status: Applicant claims small entity status. See 37 CF	R 1.27.	
	ommissioner is hereby authorized to credit overpayments or charge <u>0-1128</u> :	e the following fees to Dep	posit Account
a. 🗶	Fees required under 37 §CFR 1.16.		
b. 🗷	Fees required under 37 §CFR 1.17.		
c. 🗷	Fees required under 37 §CFR 1.18.		
	check in the amount of \$ is enclosed.		
XA	credit card payment form is enclosed.		
	Applicant requests suspension of action under 37 CFR 1.103(b) for and the fee under 37 CFR 1.17(i) is enclosed.	or a period of months (r	ot to exceed 3 month
	lew Attorney Docket Number, if desired: <u>KANA.P0001C</u> Prior application Attorney Docket Number will carryover to this CPA <u>unless</u> a new Atto	orney Docket Number has been p	rovided here.]
. а. 🗆	Receipt For Facsimile Transmitted CPA (PTO/SB/29A)		
b. 🗷	Return Receipt Postcard (Should be specifically itemized, See M	IPEP 503)	
3. 🗷 C	Other: Petition for an Extension of Time		

NOTE: The prior application's correspondence address will carry over to this CPA UNLESS a new correspondence address is provided below.

## 12. NEW CORRESPONDENCE ADDRESS

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Dated: December 17, 2001

Respectfully submitted,

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CERTIFICATE OF MAILING BY "EXPRESS MAIL"

Express Mail Label No.: EV0526257 1805 Date of Deposit: December 17, 2001

I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. § 1.10 on the date indicated above and is addressed to Assistant Compressioner for Particular, Washington, D.C. 20231.

Dag Johansen